

FACT SHEET



Since 1978, the company has made home management easier by providing consumers with the industry's best home warranties and home maintenance plans – and a stress-free customer experience. Our home warranties are available to consumers either through direct sales or through banking and financial institutions, utility companies, insurance and real estate companies. Our brands include TotalProtect®, Home Protect® and Residential MD® products. We offer homeowners more than 20 different types of warranties that provide exactly the kind of coverage they need. ■



Headquartered in Ft. Lauderdale, Florida, with a customer care facility in Anderson, South Carolina, we offer a nationwide network of more than 40,000 pre-qualified service providers who repair, replace and maintain home appliances and systems.



MISSION

Our mission is to take the stress out of home management by providing high-quality, cost-effective home services, including home warranty and home maintenance programs.



COMPANY MILESTONES

- ▶ The company was established in 1978. It is one of the largest home warranty companies in the United States and one of few to offer extensive choices in home warranty and home maintenance plans.
- ▶ CCHS was founded in 1980.
- ▶ Joseph J. Incandela was appointed CEO in 2007.
- ▶ The company opened an additional customer care facility in Anderson, South Carolina, in 2008.
- ▶ It has added 240 employees since 2007.



NUMBER OF EMPLOYEES

More than **600** employees create the success of CCHS.



LEADERSHIP

Joseph Incandela, Chief Executive Officer
Sandra Finn, President
Tami Thraum, Chief Financial Officer
Joel Steigelfest, Chief Information Officer
David Tripp, VP Human Resources



BUSINESS CUSTOMERS

Banking
Financial Institutions
Real Estate
Insurance
Utilities
Affiliate Programs



LOCATIONS

Headquarters: 1625 NW 136th Ave., Suite 200 Ft. Lauderdale, FL 33323
South Carolina Customer Care: 1520 E. Greenville St., Anderson, SC 29621

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PRODUCTS AND SERVICES

A/C Guardian Gold®
A/C Guardian®
A/C Repair
A/C Repair and Replacement
A/C Repair and Replacement Plus
Appliance Buyline®
CentralProtect®
Home Protect®
LineProtect®
KitchenProtect®
PlumbingProtect®

Referral Assistant 24SM
Residential MD®
Residential MD® Gold
SystemsMDSM
SystemsMDSM Gold
SystemsProtect®
TAG Team®
TotalProtect®
TotalProtect® Gold
WeekendSaver®

Find Us on the Web



www.cchs.com
www.homeprotectwarranty.com
www.residentialmd.com
www.totalprotect.com
www.totalprotectgold.com
www.appliancebuyline.com

Contact Us



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